



## FAQs

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### **\*\*\* Can you email pricing?**

All pricing and event deadlines/due dates are located within the “prices” tab, located in the upper right-hand corner of your Dance Comp Genie account. We do not directly email pricing.

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### **\*\*\* We’re interested in attending your event, but it’s the same weekend as PROM. Can you work with us?**

Yes. If you are attending our event, and prom is on the same weekend, please let us know asap. We keep these situations in mind when creating the competition schedule.

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### **\*\*\* I’d like to register, but I need to know what specific categories will be dancing on each day...**

We go into scheduling 3 weeks prior to each regional event, and do not have any information in regards to how each event is scheduled earlier than this time frame. Each schedule depends on the amount of entries we receive in each different age level, group size, performance division level, etc.

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### **\*\*\* How do I know whether to register my routines in Category 1 or Category 2?**

#### Category 1 Level Overview

**Experience** - Dancers in this level should have no more than 1–2 years of competitive dance experience.

**Skill Level** - It's a blend of novice and developmental levels, meaning dancers may be relatively new but are beginning to develop foundational skills and performance experience.

**Purpose** - This level provides a supportive and encouraging environment for dancers who are:

- Still building confidence on stage
- New to choreography, stage presence, and competitive structure
- Beginning to learn proper technique across styles

*Open to all Age Groups*

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### Category 2 Level Overview

**Experience** - Dancers in this level should have 2+ years of competitive dance experience. These dancers have more confidence on stage and have a solid understanding of performance and technique.

**Skill Level** - This level reflects an intermediate to advanced dancer. Participants are typically well-versed in competitive expectations and consistently train in their chosen dance styles, whether it be at school, home, or in the studio.

**Purpose** - This level provides a challenging and dynamic environment for dancers who are:

- Technically strong and performance-ready
- Comfortable with complex choreography and transitions
- Have experience with stage presence, timing, and competitive scoring

*Open to all Age Groups*

**\*\*\*\*IMPORTANT** - *If you have a blended level group containing category 1 and category 2 dancers – Please note: The majority of the dancers must be from the level in which the group competes. For instance, you have a small group with 9 dancers. If 6 of those dancers are category 1, and 3 are category 2, this qualifies as a category 1 level group.*

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### **\*\*\* When/How will I receive the competition schedule?**

The competition schedule is emailed to all studios 7 days (one week) prior to the event start date *IF they have uploaded music for the event, and are paid in full.* \*We do not release any scheduling information to parents, prior to it first being released to their studio.

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### **\*\*\* When are my entries due?**

Regardless of when you are paying, ALL entries are due in the registration system 30 days prior to your event start date. It is imperative that all entries are correct with no errors - \*especially birthdates. \*\*We urge you to triple check your entries, including: names, spelling, performance division levels, dance styles, and dates of birth.\*\*

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### **\*\*\* How do I access video critiques and scores?**

Video critiques and scores are available via your studio account on [storm.dancecompgenie.com](http://storm.dancecompgenie.com). The critiques are uploaded after we return to the office from the event weekends as soon as possible, no later than Wednesday after the regional event attended.

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### **\*\*\* How do I access media from the event?**

Performance videos are included in your media package at Storm Dance Challenge. Videos will be emailed directly to the studio email address we have on file, the week following their regional event (no later than Friday). Please be sure to download your videos within 6 months, or they may not be accessible immediately via the server.

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### **\*\*\* Can I call to make payment?**

We do not accept payments over the phone or ACH transfers. All payments must be made through your online Dance Comp Genie account, at [storm.dancecompgenie.com](http://storm.dancecompgenie.com). Please note, there is a 4% (non-refundable) surcharge on all credit card transactions. \*Even if paying by check, please note your payment through the registration system - When you select pay by check option, the registration system will provide you with the correct mailing address, and notify us that a check is on the way. \*All checks must be

postmarked by their respective deadlines in order to qualify for any discounts, no exceptions.\*

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### **\*\*\* Where do I mail my check, and who do I make it out to?**

#### Storm Dance Challenge

6720 N. Hualapai Way, Ste 145 #146  
Las Vegas, NV 89149

Note: All checks must be *postmarked* by their respective deadlines to qualify for any discounts.

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### **\*\* What payment methods do you accept?**

**-45 days and prior to event** - credit card through your online account or check/cashier's check sent via mail.

**-44-31 days from the event** - credit card, check/cashier's check send via certified/priority mail with a tracking number included. After sending your check, please email us with the tracking info. This is what guarantees your tiered rate.

**-Within 30 days of the event** - only credit card payments are accepted, via your online account.

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### **\*\*\* When is the payment deadline?**

We have three different payment tiers. Please see the deadline information located on the last page of the pricing pdf located in your Dance Comp Genie account.

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### **\*\*\* How does my dancer win a trip to compete internationally, in London?**

Register your soloist in Storm Dance Challenge's title division. If they score an elite high gold or above, they qualify to register for the title division at Thunderstruck International Finals. The highest scoring title winner at Finals wins a trip to compete internationally! More details at [www.thunderstruckdance.com](http://www.thunderstruckdance.com).

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**\*\*\* Do you offer photogenic?**

We do not offer a photogenic category at Storm Dance Challenge.